

Keeping our Customers & Team Safe During **COVID-19**

The Pines Tavern has always had very high standards when it comes to **cleaning & sanitation**. We will continue to go above & beyond to serve you, while following the most up-to-date guidance of government and Healthcare Officials in order to keep our community safe.

As we reopen the kitchen, we will be adding a few safety precautions to the way your favorite kicked up comfort food is prepared, including:

- Using External Temporal Thermometers HOURLY to directly monitor the health & safety of our entire team
- Sanitizing the exterior of EVERY package or box before it enters our building.
- Increasing frequency of sanitizing procedures, especially with surfaces that are handled most often
- Repeatedly emphasizing the importance of frequent & proper hand-washing to our team and monitoring them very closely to ensure they are complying.
- Increasing # of sanitation stations
- Displaying visible signage to further communicate safety & sanitary protocols
- Educating individuals about signs, symptoms & risk factors of COVID-19 & similar illnesses
- *Requiring* employees to stay home if they are sick regardless of how mild their symptoms are.
- **Updating in-house protocols immediately after new info is provided by government & Pennsylvania and Bucks County Departments of Health**

In addition, effective Monday April 6th, we are temporarily implementing the followings changes to our operations:

- All orders are to be placed by **Phone**
- No cash orders, **Credit Card ONLY**
- No dining in. All orders will be **“Pines-Side Pick-up” ONLY**
- Building interior will be STAFF ONLY.
- Safe Personal Distance will be observed at all times

****Please understand that some of these changes may create longer wait times so please be patient.**

We understand that we have a responsibility to both our customers and employees and are taking this very seriously. We will continue to follow all directives from the Pennsylvania and Bucks County Departments of Health & update you as circumstances change.

